

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015GY099
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Name of Service:	Glisan Creche
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Address of Service:	Glisan, Ballybane Road, Galway, Co. Galway
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Eircode:	H91 E243
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Name of Registered Provider:	Phyllis Reddington
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Service type:	Full Day
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Date of Inspection:	16/06/2026
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No of pre-school children:	AM	73	PM	67
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Address of the Early Years Inspectorate:	Early Years Inspectorate, Quality and Regulation Directorate, Child and Family Agency, Clinical & Administration Building, Block A (1st Floor- Green Corridor), Merlin Park, Galway
Inspection undertaken by:	F Kelly.
Title:	Early Years Inspector.

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

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Description of service

This private operated service opened in 2012 and offers a full day care and part time care provision from 07.45hrs to 18.00hrs. The Early Childhood Care and Education (ECCE) pre-school care programmes and sessional care programmes are also offered. The service also offers a school age service. This purpose-built premises is located in the student village of Glasan, Ballybane in Galway city. The service has seven playrooms and a number of well-equipped outdoor play area to the rear of the premises.

Staffing

There were 30 adults working in the service which included the registered provider (who did not work in the service on a daily basis), the service manager, maintenance person, 5 staff to cover staff breaks and 2 ancillary staff members that provide catering and cleaning services.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance, health, welfare and development of child, safety, premises and facilities. The inspection may also focus on other areas as required.

A sampling process was used to assess compliance under regulation (number and name of regulation) ...As a result, the scope of the inspection included rooms name rooms...

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Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Acknowledgments

The inspector(s) wish to acknowledge the cooperation of the *registered provider, person in charge*, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises.*

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

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(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

(1)(a) The service manager was the designated person in charge and there were two named persons who were able to deputise as required.

(b) During the period of inspection, the service manager was on the premises and facilitated the inspection.

It was confirmed that there were 30 members of staff employed in the service, which included the registered provider, service manager and childcare staff and 2 kitchen staff.

(2)(a) There were 54 written and appropriately validated references available from a previous employer.

(b) There were 6 written and appropriately validated references available from a source other than a recent employer for the adults working in the service.

(c) Garda vetting disclosures were available for all the staff working in the service.

(d) Police vetting disclosures were available for 19 adults working in the service that had lived outside the jurisdiction for a period of over 6 months.

(4) There were 25 adults working directly with children who had obtained at least an award in Early Childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the minister to be equivalent.

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Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

Compliance Information

(1) During the period of inspection there were adequate numbers of adults working with the pre-school children attending the service. On the day, there were 73 pre-school children, attending the service in the morning and 67 pre-school children attending the service in the afternoon.

At 10:15 am on the day of inspection, the following care rooms were in operation.

(2) Nursery room- (13 months to 20 months) there were 2 adults caring for 10 children.

Wobbler room- (2 years to 2 years 10 months) there were 3 adults caring for 7 children.

Toddler room 1- (2 years 6 months to 3 years) there were 2 adults caring for 8 children.

Toddler room 2- (3 years to 3 years 4 months) there were 2 adults caring for 6 children.

Playschool room- (3 years 6 months to 4 years 5 months) there were 3 adults caring for 12 children.

Montessori room- (4 years 6 months to 5 years months) there were 3 adults caring for 11 children.

Naoinra- (3 years to 5 years) there were 2 adults caring for 19 children.

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Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

Compliance Information

- Children's drinks were available to the children throughout the day; the drinks were located on a low-level table in the playrooms. The children had access to their drinks throughout the day without having to ask staff members to assist them.
- Children washed their hands before snack time and after outdoor play.
- Children had access to the outdoor space on a daily basis. The children were observed happily playing in the outdoor spaces on the day of inspection. The children had access to the various interest areas throughout the day. The children appeared happy and content exploring the different areas of the space, this was evident from the laughter while playing and running around the areas.
- The children's sanitary areas were conveniently located adjacent to the playrooms. The staff were heard giving children little prompts when they picked up cues from the children that they may need to use the toilet. Staff were observed accompanying the children when they wanted to use the sanitary areas when they were playing in the outdoor areas.
- Facilities were provided for each child's comfort. There were a range of soft seating options which consisted of low-level child sized sofas and cushions. They were available in all the playrooms for the children to sit and relax. Stackable beds were used for children aged over two years of age, to sleep and relax. A playroom at the front of the building was converted into a sleep room for the children over the age of two years. Stackable beds were put down in this playroom and the staff sat with the children while the slept. Any child not requiring sleep or that woke before the rest of the children had the opportunity to play in another playroom or play in the outdoor area.
- There were no behavioural management issues observed during the inspections, the staff present were observed to speak to the children in calm voices and interacted with the children in a positive manner.

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Part VI - Safety

Regulation 25 - First aid

- (1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.*
- (2) A registered provider shall ensure that a suitably equipped first aid box for children-*
- (a) is safely stored in an easily accessible and conspicuous position on the premises, and*
 - (b) is available to the children attending the pre-school service at all times.*

Compliance Information

- (1) The registered provider ensured that a person trained in first aid is immediately available to the preschool children attending the service. There were three adults trained in First Aid Responder available to the children.
- (2)(a) There was a suitably equipped first aid box available to the children, the contents were checked on a regular basis by a staff member.
- (b) The first aid boxes were conveniently located in the playrooms of the service.

Part VI - Safety

Regulation 26 - Fire safety measures

- (1) A registered provider shall ensure that a record in writing is kept of-*
- (a) any fire drill that takes place in the premises, and*
 - (b) the number, type and maintenance record of firefighting equipment and smoke alarms in the premises.*
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.*

Compliance Information

- (1) (a) Written records of the fire drills undertaken in the service were kept by staff with the last fire drill recorded as having been undertaken on the 08/05/2026.
- (b) A certificate of the number, type and maintenance of the firefighting equipment was dated in March 2026. It stated that all of the firefighting equipment was fully replaced. The service record for the maintenance of the smoke alarms stated the last service took place on the 05/02/2026.
- (4) Notices of the procedures to be followed in the event of a fire were conspicuously displayed in the playrooms and in the corridor.